## 2 OFFICIAL PDPR 2018 Risk Register V0.03

OPERATIONAL / STRATEGIC	Electoral Event	Ref Risk Type	(Risk description should include cause/risk event/consequence)		RESIDUAL	ACTION PLAN / FUTURE MITIGATION / OPPORTUNITIES TO BE EXPLORED	HOW WILL PROGRESS BE MEASURED (See guidance in tab C)		RESPONSIBLE OFFICER	ASSISTANT DIRECTOR / DIRECTOR	RISK CHAMPION Clos
Operational	PDPR Phase I		Description: Polling Stations that have been identified as needing an additional inspection to establish options for improvement may not be available within the required timeframe  Cause: Delay in securing a dedicated resource to deliver the PDPR combined with the core team having to focus on delivery of an unscheduled by-election has compressed the timeframe for PDPR preparation work to be completed - many key holders/venues are unavailable during summer holidays.  Impact: Some polling station information may not be included in the ARO recommendations upon which the consultation will commence	Critical proposed improvements to the polling experience can be identified and consulted upon All issues that can be resolved within the PDPR process are included within the review Members, special groups and the public are able to view and comment on the proposals Additional ideas, suggestions and solutions can be obtained from the consultation process  Dedicated Project Manager now in post to complete the review Additional services are being trained on undertaking polling station inspections to ensure additional capacity whilst maintaining consistency Additional inspections may need to be scheduled in first 2 weeks of September as key holders return/venues re-open additional inspections may need to be scheduled in first 2 weeks of September as key holders return/venues re-open additional inspections may need to be scheduled in first 2 weeks of September as key holders return/venues re-open additional inspections may need to be scheduled in first 2 weeks of September as key holders return/venues re-open additional capacity whilst maintaining consistency additional inspections may need to be scheduled in first 2 weeks of September as key holders return/venues re-open additional repair inspections to ensure additional capacity whilst maintaining consistency additional inspections may need to be scheduled in first 2 weeks of September as key holders return/venues re-open additional repair inspections to ensure additional capacity whilst maintaining consistency additional repair inspections to ensure additional capacity whilst maintaining consistency additional repair inspections to ensure additional capacity whilst maintaining consistency additional repair inspections to ensure additional capacity whilst maintaining consistency	3 2 6	Understand if there is an opportunity to expand upon the proposed recommendations as part of the engagement process	Members report that key issues within their ward have been addressed as effectively as possible as part of the PDPR Critical issues raised by all stakeholders have been include within the PDPR process Solutions are identified where possible and implemented post PDPR	31/10/2018	Glenda Favor- Ankersen	Giles Perritt	Maddie Halifax Close
Operational	PDPR Phase 2		Description: Suitable Polling Stations cannot be identified in district  Cause: Shortage of accessible public buildings in some highly residential areas  Impact: Voters in those areas cannot access a Polling Station that meets our desirable criteria	A clear methodology for identifying polling station has been written and presented to decision makers to frame our recommendations. Critical success factors for identifying a suitable polling stations are outlined in this document.  The methodology suggests a range of systematic mitigating actions that can be put in place to ensure that voters are able to participate in the poll (out of district polling station/ review of district boundaries/postal vote)	4 2 8	None identified at 04/09	Recommendations report pre- consultation and recommendations report post consultation will indicate progress. This will be reviewed by A&G Committee		Glenda Favor- Ankersen	Giles Perritt	Maddie Halifax Open
Strategic	PDPR Phase 2		Description: Achieving the required balance of value for money versus convenience of access for electorate may be difficult/unachievable in all polling stations  Cause: Limited availability of fit for purpose polling stations which meet all our criteria  Impact: Some stakeholders may not be satisfied with the options proposed	The critical success factors for this task are outlined in the methodology documents provided as part of the Project Initiation Document. Those criteria were designed in cooperation with Councillors and stakeholders.  Regular reviews of the projects Initiation Documents to ensure the recommendations of the project still meet the criteria stated originally. In cases when those are not met, review of original proposal and tracking of changes; regular engagement with Steering groups; open and transparency of the method statements which is published on the website.	3 3 9	None identified at 04/09	Review of Business Cases at Project key dates stated in PID via progress report		Glenda Favor- Ankersen	Giles Perritt	Maddie Halifax Open
Strategic	PDPR - Phase 3		Description: Potential disruption to the delivery of the PDPR review causing delay beyond the statutory 16 months to complete it. Cause: Unplanned additional local or general election, or ward boundary review or the event outside of the control of the service requiring them to respond Impact: Reputational damage arising from Plymouth City Council non compliance with the Electoral Commission statutory deadline	Delivery of the PDPR within the statutory deadlines, commencing on I October 2018 and completing (i.e. actions implemented 31 January 2020)  Dedicated Project Manager over establishment now in post to complete the review with sole focus on completing the PDPR  Review begins at the earliest time permitted by legislation and planned to complete 4 months ahead of the deadline - providing flexibility within the statutory timetable	2 3 6	None identified at 04/09	Review of Business Cases at Project key dates stated in PID via progress report		Glenda Favor- Ankersen	Giles Perritt	Maddie Halifax Open
Operational	PDPR - Phase 3	Delivery	Description: Increased pressure on the service to deliver the necessary changes for use of new polling station and districts within compressed timescales  Cause: Unscheduled election/referenda called in the period following the publication of the new polling stations and prior to the actions required to implement the changes being completed  Impact: Pressure on the workforce may lead to increased potential for errors; some new changes to polling stations may not be implemented in time.	Electors in each district can easily identify which is their polling station for 2020. Polling cards accurately reflect the changes to the polling stations. Changes to polling districts and polling places are publicised on time.  The PDPR implementation phase is thoroughly planned during the consultation phase. Changes are tracked and action taken to ensure that new Polling Stations and new Polling districts can be implemented quickly and with a view to minimise confusion in the electors.	3 3 9	The delivery phase plan will have to be reviewed in parallel with the delivery plan for unscheduled elections.			Glenda Favor- Ankersen	Giles Perritt	Maddie Halifax Open
Operational	PDPR - Phase 3	Delivery	Description: Unforeseen problems arise in use of the new polling stations during an election (accessibility, amenities)  Cause: The suitability of proposed polling stations has not been fully tested.  Impact: Some voters may be inconvenienced; polling staff may have unforeseen problems to overcome	All polling stations meet standards set by the electoral commission in terms of access and amenities  All proposed Polling stations are visited to check their suitability against strict assessment criteria. Polling Station Assessment Forms are completed for all polling stations and kept up to date. New polling stations are identified and prioritised for inspection. Feedback is requested from inspectors and polling station staff after each elections. The capacity of polling stations will be tested against projected electorate numbers. Fully test the polling stations.	3 3 9	The delivery phase plan will have to be reviewed in parallel with the delivery plan for unscheduled elections.			Glenda Favor- Ankersen	Giles Perritt	Maddie Halifax Open
Operational	PDPR - Phase 3		Description: Potential unplanned increase in costs of providing changes to polling stations  Cause: Unforeseen issues arising in use of new polling stations requiring mitigations to be implemented at cost to Plymouth City Council Impact: Costs incurred for delivering polling stations increases putting pressure on the budget	The review should not incur any substantial additional costs. Opportunities for savings will be identified as part of the review, for example by reducing the cost associated with using mobile polling stations.  Polling stations are visited to check their suitability. Full assessment form for each polling station, with up to date access rating. Consultation of all previous information relating to polling stations also identified are review, for example by reducing the cost associated with using mobile polling stations.	3 2 6	The delivery phase plan will have to be reviewed in parallel with the delivery plan for unscheduled elections.			Glenda Favor- Ankersen	Giles Perritt	Maddie Halifax Open
Strategic	PDPR - Phase 3		Description: Failure to adequately communicate to stakeholders the purpose of the review, the criteria and how they can respond  Cause: Stakeholders are unhappy with the outcome of the review  Impact: Adverse publicity from complaints in the media from residents experiencing unforeseen access issues	Compliance with Schedule A1 of 1983 Representation of the People's Act. Compliance with Disability Access Act 1995 and Equality Act 2010.  Compliance with Schedule A1 of 1983 Representation of the People's Act. Compliance with Disability Access Act 1995 and Equality Act 2010.  Compliance with best practice guides from Electoral Commission and information sought from other Local authorities. Full individual assessment of all polling stations are completed and maintained, and a register of polling stations put in place. Access is made a priority during consultation phase and clearly identified on each form; relationship established with polling station venue Person in Charge to ensure any changes to the physical fabric of the building, access or use of the polling venue is communicated in advance/prevented where possible.		The delivery phase plan will have to be reviewed in parallel with the delivery plan for unscheduled elections.			Glenda Favor- Ankersen	Giles Perritt	Maddie Halifax Open
Strategic	PDPR	RSK_009 Reputational	Description: Appeals to the Electoral Commission  Cause: Stakeholders do not agree that the review was conducted in accordance with the electoral commission guidance so as to:  - meet the reasonable requirements of electors in the constituency  - take sufficient account of disabled access to polling stations  Impact: Potential reputational damage arising from adverse publicity;  potential costs incurred/additional effort required to rectify the issues.	The review must evidence that it is meeting the reasonable requirements of electors in the constituency and that it is taking sufficient account of disabled access to polling stations  Method and Approach is published; criteria for prioritisation and change are developed with input from Steering Group; Polling stations are visited to check their suitability. Full assessment form for each polling station, with up to date access rating. Consultation with Disability Support Groups and Health professionals with qualifications/interest in disability stations.	2 3 6	Visits with PCC occupational therapist Visits with disability support group representatives	F		Glenda Favor- Ankersen	Giles Perritt	Maddie Halifax Open